Success story

Company in the sector for Professional IT services and Transactional Processes

Provide regular outsourcing of IT services, project management, development teams and highly qualified IT consultants

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Present innovation in technology leadership and transaction processing

IT Staffing and IT Services in computer projects

evertec

Corporate Challenge

Evertec, a leading technology and electronic transactions company, provides professional services in three main segments: Acquisition of merchants, payment processing and business solutions. It is the largest debit network operation in the Caribbean, offering its customers who have operations in different geographical areas, an integrated technology solution that allows them to manage their business as a single company.

They capture and analyze data throughout the transaction processing value chain, providing valuable services added throughout the processing chain. It is a leading company in technology and transaction processing.

With the aim of maintaining a quality service and with the accelerated conditions of growth and development of new services, Evertec requests SMX Services & Consulting a wide range of professional IT services, including the management of complete development team services, as well as individual consultants to participate in all aspects of the analysis, design, programming and implementation of the System, in outsourcing, which allow it to grow with the agility and excellence.

What SMX Services & Consulting, Inc. did

We provide a wide range of services, from project management with development teams to functional consultants in the following areas:

Information technologies
- Outsourcing of services.
- Software development and maintenance according to client specifications.
- Cloud computing with full audits and on-time delivery.
- Hardware/software available for offsite development and testing.

Most recent project:
Implementation of a payment system for ACAA Puerto Rico.

Staffing and business administration
Highly qualified professionals at competitive costs.
Bilingual and multicultural staff in environments such as:
- SQL. Oracle, ASP, JAVA, JavaScript, Python, Perth, C**, Ruby. NET, R. C#. CSS, HTML. PHP, Docker, Scala, OutSystem, Angular, ReactJS
- Central computer (COBOL/CICS, DB2, IMS, IDMS, ADABAS, NATURAL)
- Applications (JD Edwards, SAP, PeopleSoft, Oracle Financial, Salesforce, Power BI)
- Cloud Azzure, AWS
- DevOps: (Architects, Managers, Product Owner Software Developers, Build Engineers, System Admin, Security Engineers
- Operating Systems: Linux, Unix, Windows.
- Methodologies: Scrum
- Version Control: GIT

Business Administration
Administrative processes and business development
Outsourcing and management of procurement and human resources.
- From data analysis to implementation.
- Design of purchasing strategies and solutions adapted to the industry and client policies.
- Market intelligence and national and international negotiations.
- Qualified, bilingual, and experienced buyers and negotiators.

Collection services
We have our own Collection Service Center, equipped with advanced technology and expert personnel to manage overdue debts..
- Cutting-edge technological resources.
- Bilingual staff.
- Licensed provider.

Value in the Customer Experience

The improvement in the delivery of services, reduction of operating costs and increase in customer satisfaction, are some of the benefits for the company, product of the constant supply of management and development equipment and highly qualified personnel that increases the productivity and efficiency of the organization under management and attention to the multiplicity of requirements.

SMX
Services & Consulting, Inc